



Automotive Safety Council

Prevent

Protect

Notify

NHTSA Recalls of Interest

May 15, 2017

Failed Updated Control Units

NHTSA Campaign Number: 17V272000

Manufacturer Daimler Vans USA, LLC

Components ELECTRICAL SYSTEM

Potential Number of Units Affected 3

Summary

Daimler Vans USA, LLC (DVUSA) is recalling certain 2013-2014 Freightliner Sprinter and 2016 Mercedes-Benz Metris vehicles. During vehicle servicing, the affected vehicles received software updates that may conflict with some of the vehicle's computers.

Remedy

DVUSA will notify owners, and Mercedes-Benz and Freightliner dealers will update the affected control units on the vehicles, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact DVUSA customer service at 1-877-762-8267.

Vehicles

MAKE	MODEL	YEAR
FREIGHTLINER	SPRINTER 2500	2013-2014
FREIGHTLINER	SPRINTER 3500	2013-2014
MERCEDES BENZ	METRIS	2016

Incorrect Head Restraints Installed/FMVSS 202a

NHTSA Campaign Number: 17V287000

Manufacturer Volkswagen Group of America, Inc.

Components SEATS

Potential Number of Units Affected 23

Summary

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2016-2017 CC vehicles. Incorrect front seat head restraints (rests) may have been installed, possibly resulting in the seat occupant's head being inadequately restrained in the event of a crash. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 202a, "Head Restraints."

Remedy

Volkswagen will notify owners, and dealers will replace the front seat head restraints, free of charge. The recall is expected to begin in June 2017. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 72G5.

Vehicle

MAKE	MODEL	YEAR
VOLKSWAGEN	CC	2016-2017

Side Curtain Air Bags may not Deploy in a Rollover

NHTSA Campaign Number: 17V302000

Manufacturer Chrysler (FCA US LLC)

Components AIR BAGS

Potential Number of Units Affected 1,021,279

Summary

Chrysler (FCA US LLC) is recalling certain model year 2013-2016 Ram 1500, Ram 2500, and 2014-2016 Ram 3500 vehicles. Certain driving conditions, such as driving off-road or debris striking the vehicle may cause the roll rate sensor to trigger a fault within the Bosch Occupant Restraint Controller (ORC). If this fault occurs, the rollover side curtain air bag and the seat belt pretensioner will be disabled from deploying.

Remedy

Chrysler will notify owners, and dealers will update the ORC software, free of charge. The recall is expected to begin June 23, 2017. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T25.

Vehicles

MAKE MODEL YEAR

RAM	1500	2013-2016
RAM	2500	2013-2016
RAM	3500	2014-2016