



Automotive Safety Council

Prevent Protect Notify

NHTSA Recalls of Interest

Electronic Stability Control Unit Malfunction

NHTSA Campaign Number: 21V042000

Manufacturer Daimler Vans USA, LLC

Components ELECTRONIC STABILITY CONTROL

Potential Number of Units Affected 48,667

Summary

Daimler Vans USA, LLC (DVUSA) is recalling certain 2012-2018 Mercedes Benz Sprinter 3500 and Freightliner Sprinter 3500 vehicles upfitted into campers or recreational vehicles. The Electronic Stability Control (ESC) unit may become disabled on these vehicles.

Remedy

DVUSA will notify owners, and dealers will replace the rear-wheel speed sensor with a more robust sensor, free of charge. The recall is expected to begin February 22, 2021. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is NC3DREZAHA.

Vehicles

MAKE	MODEL	YEAR
FREIGHTLINER	SPRINTER 3500	2012-2018
MERCEDES-BENZ	SPRINTER 3500	2012-2018

Bolts May Be Missing From Front Seat Tracks

NHTSA Campaign Number: 21V038000

Manufacturer Volkswagen Group of America, Inc.

Components SEATS

Potential Number of Units Affected 57

Summary

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2021 Volkswagen Tiguan Long Wheelbase and Jetta vehicles. Bolts may be missing from the front seat tracks.

Remedy

Volkswagen will notify owners, and dealers will inspect the front seat tracks and, as necessary, install the bolts, free of charge. The recall is expected to begin April 2, 2021. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 72L6.

Vehicles

MAKE	MODEL YEAR
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VOLKSWAGEN JETTA	2021
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VOLKSWAGEN TIGUAN	2021
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Passenger Frontal Air Bag Inflator May Explode

NHTSA Campaign Number: 21V050000

Manufacturer General Motors, LLC

Components AIR BAGS

Potential Number of Units Affected 2,641,272

Summary

General Motors, LLC (GM) is recalling certain 2007-2011 Cadillac Escalade, Escalade ESV, Escalade EXT, Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe, GMC Sierra 1500, Yukon, Yukon XL, and 2009-2011 Chevrolet Silverado 2500, Silverado 3500, GMC Sierra 2500 and Sierra 3500 vehicles originally sold, or ever registered, in the states of Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands or "Zone A."

Additionally, GM is recalling certain 2007-2008 Cadillac Escalade, Escalade ESV, Escalade EXT, Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe, GMC Sierra 1500, Yukon, Yukon XL vehicles originally sold, or ever registered, in the states of Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, and West Virginia or "Zone B."

These vehicles are equipped with non-desiccated passenger frontal inflators containing phase-stabilized ammonium nitrate (PSAN) propellant. These inflators may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling.

Remedy

GM will notify owners, and dealers will replace the front passenger air bag inflator with an alternate one, free of charge. Interim letters notifying owners of the safety risk are expected to be mailed beginning March 1, 2021. Second notification letters will be mailed once the remedy is available. Owners may contact Chevrolet customer service at 1-800-222-1020; Cadillac customer service at 1-800-458-8006; and GMC customer service at 1-800-462-8782. GM's number for this recall is N212328760.

Vehicles

MAKE	MODEL	YEAR
CADILLAC	ESCALADE	2007-2011
CADILLAC	ESCALADE ESV	2007-2011
CADILLAC	ESCALADE EXT	2007-2011
CHEVROLET	AVALANCHE	2007-2011
CHEVROLET	SILVERADO 1500	2007-2011
CHEVROLET	SILVERADO 2500	2009-2011
CHEVROLET	SILVERADO 3500	2009-2011
CHEVROLET	SUBURBAN	2007-2011
CHEVROLET	TAHOE	2007-2011
GMC	SIERRA 1500	2007-2011
GMC	SIERRA 2500	2009-2011
GMC	SIERRA 3500	2009-2011
GMC	YUKON	2007-2011
GMC	YUKON XL	2007-2011

Passenger Frontal Air Bag Inflator May Explode

NHTSA Campaign Number: 21V051000

Manufacturer General Motors, LLC

Components AIR BAGS

Potential Number of Units Affected 284,645

Summary

General Motors, LLC (GM) is recalling certain 2012 Cadillac Escalade, Escalade ESV, Escalade EXT, Chevrolet Avalanche, Silverado 1500, Silverado 2500/3500, Suburban, Tahoe, GMC Sierra 1500, Sierra 2500/3500, Yukon, and Yukon XL originally sold, or ever registered, in the states of Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands or "Zone A."

These vehicles are equipped with non-desiccated passenger frontal inflators containing phase-stabilized ammonium nitrate (PSAN) propellant. These inflators may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling.

Remedy

GM will notify owners, and dealers will replace the front passenger air bag inflator with an alternate one, free of charge. Interim letters notifying owners of the safety risk are expected to be mailed beginning March 1, 2021. Second notification letters will be mailed once the remedy is available. Owners may contact Cadillac customer service at 1-800-458-8006; Chevrolet customer service at 1-800-222-1020; and GMC customer service at 1-800-462-8782. GM's number for this recall is N212328770.

Vehicles

MAKE	MODEL	YEAR
CADILLAC	ESCALADE	2012
CADILLAC	ESCALADE ESV	2012
CADILLAC	ESCALADE EXT	2012
CHEVROLET	AVALANCHE	2012
CHEVROLET	SILVERADO 1500	2012
CHEVROLET	SILVERADO 2500	2012
CHEVROLET	SILVERADO 3500	2012
CHEVROLET	SUBURBAN	2012
CHEVROLET	TAHOE	2012
GMC	SIERRA 1500	2012
GMC	SIERRA 2500	2012
GMC	SIERRA 3500	2012
GMC	YUKON	2012
GMC	YUKON XL	2012

Passenger Frontal Air Bag Inflator May Explode

NHTSA Campaign Number: 21V052000

Manufacturer General Motors, LLC

Components AIR BAGS

Potential Number of Units Affected 557,023

Summary

General Motors, LLC (GM) is recalling certain 2009 Cadillac Escalade, Escalade ESV, Escalade EXT, Chevrolet Avalanche, Silverado 1500, Silverado 2500, Silverado 3500, Suburban, Tahoe, GMC Sierra 1500, Sierra 2500, Sierra 3500, Yukon, and Yukon XL vehicles originally sold, or ever registered, in the states of Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, and West Virginia or "Zone B."

Additionally, GM is recalling certain 2007-2008 Cadillac Escalade, Escalade ESV, and Escalade EXT, Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe, GMC Sierra 1500, Yukon, and Yukon XL vehicles originally sold, or ever registered, in the states of Alaska, Colorado, Connecticut, Idaho, Iowa, Maine, Massachusetts, Michigan, Minnesota, Montana, New Hampshire, New York, North Dakota, Oregon, Rhode Island, South Dakota, Utah, Vermont, Washington, Wisconsin, and Wyoming or "Zone C."

These vehicles are equipped with non-desiccated passenger frontal inflators containing phase-stabilized ammonium nitrate (PSAN) propellant. These inflators may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling.

Remedy

GM will notify owners, and dealers will replace the front passenger air bag inflator with an alternate one, free of charge. Interim letters notifying owners of the safety risk are expected to be mailed beginning March 1, 2021. Second notification letters will be mailed once the remedy is available. Owners may contact Chevrolet customer service at 1-800-222-1020, Cadillac customer service at 1-800-458-8006, and GMC customer service at 1-800-462-8782. GM's number for this recall is N212328780.

Vehicles

MAKE	MODEL	YEAR
CADILLAC	ESCALADE	2007-2009
CADILLAC	ESCALADE ESV	2007-2009
CADILLAC	ESCALADE EXT	2007-2009
CHEVROLET	AVALANCHE	2007-2009
CHEVROLET	SILVERADO 1500	2007-2009
CHEVROLET	SILVERADO 2500	2009
CHEVROLET	SILVERADO 3500	2009
CHEVROLET	SUBURBAN	2007-2009
CHEVROLET	TAHOE	2007-2009
GMC	SIERRA 1500	2007-2009
GMC	SIERRA 2500	2009
GMC	SIERRA 3500	2009
GMC	YUKON	2007-2009
GMC	YUKON XL	2007-2009

Passenger Frontal Air Bag Inflator May Explode

NHTSA Campaign Number: 21V053000

Manufacturer General Motors, LLC

Components AIR BAGS

Potential Number of Units Affected 692,526

Summary

General Motors, LLC (GM) is recalling certain 2013 Cadillac Escalade, Escalade ESV, and Escalade EXT, Chevrolet Avalanche, Silverado 1500, Silverado 2500/3500, Suburban, Tahoe, GMC Sierra 1500, Sierra 2500/3500, Yukon, and Yukon XL vehicles originally sold, or ever registered, in the states of Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands or "Zone A."

Additionally, GM is recalling certain 2010 Cadillac Escalade, Escalade ESV, and Escalade EXT, Chevrolet Avalanche, Silverado 1500, Silverado 2500/3500, Suburban, Tahoe, GMC Sierra 1500, Sierra 2500/3500, Yukon, and Yukon XL vehicles originally sold, or ever registered in the states of Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, and West Virginia or "Zone B."

Additionally, GM is recalling certain 2009 Cadillac Escalade, Escalade ESV, and Escalade EXT, Chevrolet Avalanche, Silverado 1500, Silverado 2500/3500, Suburban, Tahoe, GMC Sierra 1500, Sierra 2500/3500, Yukon, and Yukon XL vehicles originally sold, or ever registered, in the states of Alaska, Colorado, Connecticut, Idaho, Iowa, Maine, Massachusetts, Michigan, Minnesota, Montana, New Hampshire, New York, North Dakota, Oregon, Rhode Island, South Dakota, Utah, Vermont, Washington, Wisconsin, and Wyoming or "Zone C."

Remedy

GM will notify owners, and dealers will replace the front passenger air bag inflator with an alternate one, free of charge. Interim letters notifying owners of the safety risk are expected to be mailed beginning March 1, 2021. Second notification letters will be mailed once the remedy is available. Owners may contact Cadillac customer service at 1-800-458-8006; Chevrolet customer service at 1-800-222-1020; and GMC customer service at 1-800-462-8782. GM's number for this recall is N212328790.

Vehicles

MAKE	MODEL	YEAR
CADILLAC	ESCALADE	2009-2010, 2013
CADILLAC	ESCALADE ESV	2009-2010, 2013
CADILLAC	ESCALADE EXT	2009-2010, 2013
CHEVROLET	AVALANCHE	2009-2010, 2013
CHEVROLET	SILVERADO 1500	2009-2010, 2013

MAKE	MODEL	YEAR
CHEVROLET	SILVERADO 2500	2009-2010, 2013
CHEVROLET	SILVERADO 3500	2009-2010, 2013
CHEVROLET	SUBURBAN	2009-2010, 2013
CHEVROLET	TAHOE	2009-2010, 2013
GMC	SIERRA 1500	2009-2010, 2013
GMC	SIERRA 2500	2009-2010, 2013
GMC	SIERRA 3500	2009-2010, 2013
GMC	YUKON	2009-2010, 2013
GMC	YUKON XL	2009-2010, 2013

Passenger Frontal Air Bag Inflator May Explode

NHTSA Campaign Number: 21V054000

Manufacturer General Motors, LLC

Components AIR BAGS

Potential Number of Units Affected 1,778,128

Summary

General Motors, LLC (GM) is recalling certain 2014 Cadillac Escalade, Escalade ESV, Chevrolet Silverado 2500, Silverado 3500, Suburban, Tahoe, GMC Sierra 2500, Sierra 3500, Yukon, and Yukon XL vehicles originally sold, or ever registered, in the states of AL, CA, FL, GA, HI, LA, MS, SC, TX, PR, AS, GU, the MP, and VI or "Zone A."

Additionally GM is recalling certain 2011-2014 Cadillac Escalade, Escalade ESV, Chevrolet Silverado 2500, Silverado 3500, Suburban, Tahoe, GMC Sierra 2500, Sierra 3500, Yukon, Yukon XL and 2011-2013 Cadillac Escalade EXT, Chevrolet Avalanche, Silverado 1500, and GMC Sierra 1500 vehicles originally sold, or ever registered, in the states of AZ, AR, DE, DC, IL, IN, KS, KY, MD, MO, NE, NV, NJ, NM, NC, OH, OK, PA, TN, VA, and WV or "Zone B."

Additionally, GM is recalling certain 2010-2014 Cadillac Escalade, Escalade ESV, Chevrolet Silverado 2500, Silverado 3500, Suburban, Tahoe, GMC Sierra 2500, Sierra 3500, Yukon, and Yukon XL and 2010-2013 Cadillac Escalade EXT, Chevrolet Avalanche, Silverado 1500, and GMC Sierra 1500 vehicles originally sold, or ever registered, in the states of AK, CO, CT, ID, IA, ME, MA, MI, MN, MT, NH, NY, ND, OR, RI, SD, UT, VT, WA, WI, and WY or "Zone C."

These vehicles are equipped with non-desiccated passenger frontal inflators containing phase-stabilized ammonium nitrate (PSAN) propellant. These inflators may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling.

Remedy

GM will notify owners, and dealers will replace the front passenger air bag inflator with an alternate one, free of charge. Interim letters notifying owners of the safety risk are expected to be mailed beginning March 1, 2021. Second notification letters will be mailed once the remedy is available. Owners may contact Chevrolet customer service at 1-800-222-1020; Cadillac customer service at 1-800-458-8006; and GMC customer service at 1-800-462-8782. GM's number for this recall is N212328800.

Vehicles

MAKE	MODEL	YEAR
CADILLAC	ESCALADE	2010-2014
CADILLAC	ESCALADE ESV	2010-2014
CADILLAC	ESCALADE EXT	2010-2013
CHEVROLET	AVALANCHE	2010-2013
CHEVROLET	SILVERADO 1500	2010-2013
CHEVROLET	SILVERADO 2500	2010-2014
CHEVROLET	SILVERADO 3500	2010-2014
CHEVROLET	SUBURBAN	2010-2014
CHEVROLET	TAHOE	2010-2014
GMC	SIERRA 1500	2010-2013
GMC	SIERRA 2500	2010-2014
GMC	SIERRA 3500	2010-2014
GMC	YUKON	2010-2014
GMC	YUKON XL	2010-2014

Dashboard May Impair Passenger Air Bag Deployment

NHTSA Campaign Number: 21V057000

Manufacturer Mercedes-Benz USA, LLC

Components STRUCTURE

Potential Number of Units Affected 8

Summary

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2020 GLS 450, GLE 350, GLE 450, and 2021 AMG GLE53 vehicles. The dashboard surface may not be properly secured to the base material.

Remedy

MBUSA will notify owners, and dealers will replace the dashboard, free of charge. The recall is expected to begin April 6, 2021. Owners may contact MBUSA customer serviced at 1-800-367-6372.

Vehicles

MAKE	MODEL	YEAR
MERCEDES-BENZ	AMG GLE53	2021
MERCEDES-BENZ	GLE350	2020
MERCEDES-BENZ	GLE450	2020
MERCEDES-BENZ	GLS450	2020

Reverse Light Remains Illuminated/FMVSS 108

NHTSA Campaign Number: 21V056000

Manufacturer Mercedes-Benz USA, LLC

Components EXTERIOR LIGHTING

Potential Number of Units Affected 8,186

Summary

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2020 GLE350 and GLE450 vehicles. The lighting control unit may malfunction and cause the left exterior reverse light to remain illuminated after the transmission is shifted into a different gear. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

Remedy

MBUSA will notify owners, and dealers will replace the lighting control unit, free of charge. The recall is expected to begin April 6, 2021. Owners may contact MBUSA customer service at 1-800-367-6372.

Vehicles

MAKE	MODEL	YEAR
MERCEDES-BENZ	GLE350	2020
MERCEDES-BENZ	GLE450	2020

Inaccurate Vehicle Location for Emergency Services

NHTSA Campaign Number: 21V055000

Manufacturer Daimler Vans USA, LLC

Components ELECTRICAL SYSTEM

Potential Number of Units Affected 84,345

Summary

Daimler Vans USA, LLC (DVUSA) is recalling certain 2016-2020 Mercedes-Benz Metris and 2019-2020 Mercedes-Benz Sprinter vehicles. The software design of the communication module may fail to communicate the correct vehicle location for the emergency call system (eCall) in the event of a crash.

Remedy

DVUSA will notify owners, and dealers will update the software communication module for the automatic emergency call system, free of charge. The recall is expected to begin April 6, 2021. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VSXHERMPOS.

Vehicles

MAKE	MODEL	YEAR
MERCEDES-BENZ	METRIS	2016-2020
MERCEDES-BENZ	SPRINTER 1500	2019-2020
MERCEDES-BENZ	SPRINTER 2500	2019-2020
MERCEDES-BENZ	SPRINTER 3500	2019-2020
MERCEDES-BENZ	SPRINTER 4500	2019-2020

Inaccurate Vehicle Location for Emergency Services

NHTSA Campaign Number: 21V058000

Manufacturer Mercedes-Benz USA, LLC

Components COMMUNICATION, ELECTRICAL SYSTEM

Potential Number of Units Affected 1,292,258

Summary

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2016 - 2021 CLA-Class, GLA-Class, GLE-Class, GLS-Class, SLC-Class, A-Class, GT-Class, C-Class, E-Class, S-Class, CLS-Class, SL-Class, B-Class, GLB-Class, GLC-Class, and G-Class vehicles. Please refer to the Part 573 report for specific vehicle model details. The software design of the communication module may fail to communicate the correct vehicle location for the emergency call system (eCall) in the event of a crash.

Remedy

MBUSA will notify owners, and the communication module software will be updated by a dealer, or through an over-the-air (OTA) update, free of charge. The recall is expected to begin April 6, 2021. Owners may contact MBUSA customer service at 1-877-762-8267.

Vehicles

MAKE	MODEL	YEAR
MERCEDES-BENZ	A220	2019-2020
MERCEDES-BENZ	AMG A35	2020
MERCEDES-BENZ	AMG C43	2017-2021
MERCEDES-BENZ	AMG C63	2017-2020
MERCEDES-BENZ	AMG CLA35	2020-2021
MERCEDES-BENZ	AMG CLA45	2017-2021
MERCEDES-BENZ	AMG CLS53	2019-2020
MERCEDES-BENZ	AMG CLS63	2017-2018
MERCEDES-BENZ	AMG E43	2017-2018
MERCEDES-BENZ	AMG E53	2019-2021
MERCEDES-BENZ	AMG E63	2018-2021
MERCEDES-BENZ	AMG G63	2017-2020
MERCEDES-BENZ	AMG G65	2017-2018
MERCEDES-BENZ	AMG GLA35	2021
MERCEDES-BENZ	AMG GLA45	2017-2021
MERCEDES-BENZ	AMG GLB35	2021
MERCEDES-BENZ	AMG GLC43	2017-2021
MERCEDES-BENZ	AMG GLC63	2021
MERCEDES-BENZ	AMG GLE43	2017-2019
MERCEDES-BENZ	AMG GLE53	2021
MERCEDES-BENZ	AMG GLE63	2017-2021
MERCEDES-BENZ	AMG GLS63	2017-2021
MERCEDES-BENZ	AMG GT	2017-2020
MERCEDES-BENZ	AMG GT C	2018-2020
MERCEDES-BENZ	AMG GT R	2018-2020
MERCEDES-BENZ	AMG GT S	2017-2019
MERCEDES-BENZ	AMG GT43	2021
MERCEDES-BENZ	AMG GT53	2019-2021
MERCEDES-BENZ	AMG GT63	2019-2021
MERCEDES-BENZ	AMG S63	2017-2021
MERCEDES-BENZ	AMG SL63	2018-2020
MERCEDES-BENZ	AMG SL65	2017-2018
MERCEDES-BENZ	AMG SLC43	2020
MERCEDES-BENZ	B250E	2017
MERCEDES-BENZ	C300	2016-2021

MAKE	MODEL	YEAR
MERCEDES-BENZ	C350E	2017-2020
MERCEDES-BENZ	CLA250	2016-2021
MERCEDES-BENZ	CLS450	2019-2021
MERCEDES-BENZ	CLS550	2017-2018
MERCEDES-BENZ	E300	2017-2019
MERCEDES-BENZ	E350	2020-2021
MERCEDES-BENZ	E350E	2021
MERCEDES-BENZ	E400	2017-2018
MERCEDES-BENZ	E450	2019-2021
MERCEDES-BENZ	E550	2017
MERCEDES-BENZ	G550	2017-2020
MERCEDES-BENZ	GLA250	2017-2021
MERCEDES-BENZ	GLB250	2020-2021
MERCEDES-BENZ	GLC300	2016-2021
MERCEDES-BENZ	GLC350	2018-2020
MERCEDES-BENZ	GLC63 AMG	2018-2020
MERCEDES-BENZ	GLE350	2017-2021
MERCEDES-BENZ	GLE350E	2021
MERCEDES-BENZ	GLE400	2017-2019
MERCEDES-BENZ	GLE450	2020-2021
MERCEDES-BENZ	GLE550E	2017-2018
MERCEDES-BENZ	GLE580	2020
MERCEDES-BENZ	GLS450	2017-2021
MERCEDES-BENZ	GLS550	2017-2019
MERCEDES-BENZ	GLS580	2020-2021
MERCEDES-BENZ	GLS600	2021
MERCEDES-BENZ	S450	2018-2020
MERCEDES-BENZ	S550	2017
MERCEDES-BENZ	S550E	2017
MERCEDES-BENZ	S560	2018-2021
MERCEDES-BENZ	S560E	2019-2020
MERCEDES-BENZ	S600	2017
MERCEDES-BENZ	S65 AMG	2017-2019
MERCEDES-BENZ	S650	2017
MERCEDES-BENZ	SL450	2017-2020
MERCEDES-BENZ	SL550	2017-2020
MERCEDES-BENZ	SL63	2017
MERCEDES-BENZ	SLC 43 AMG	2017-2019
MERCEDES-BENZ	SLC300	2017-2020
MERCEDES-MAYBACH	S550	2017

MAKE	MODEL	YEAR
MERCEDES-MAYBACH	S560	2018-2020
MERCEDES-MAYBACH	S600	2017
MERCEDES-MAYBACH	S650	2019-2020

Inaccurate Vehicle Location for Emergency Services

NHTSA Campaign Number: 21V058000

Manufacturer Mercedes-Benz USA, LLC

Components COMMUNICATION, ELECTRICAL SYSTEM

Potential Number of Units Affected 1,292,258

Summary

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2016 - 2021 CLA-Class, GLA-Class, GLE-Class, GLS-Class, SLC-Class, A-Class, GT-Class, C-Class, E-Class, S-Class, CLS-Class, SL-Class, B-Class, GLB-Class, GLC-Class, and G-Class vehicles. Please refer to the Part 573 report for specific vehicle model details. The software design of the communication module may fail to communicate the correct vehicle location for the emergency call system (eCall) in the event of a crash.

Remedy

MBUSA will notify owners, and the communication module software will be updated by a dealer, or through an over-the-air (OTA) update, free of charge. The recall is expected to begin April 6, 2021. Owners may contact MBUSA customer service at 1-877-762-8267.

Vehicles

MAKE	MODEL	YEAR
MERCEDES-BENZ	A220	2019-2020
MERCEDES-BENZ	AMG A35	2020
MERCEDES-BENZ	AMG C43	2017-2021
MERCEDES-BENZ	AMG C63	2017-2020
MERCEDES-BENZ	AMG CLA35	2020-2021
MERCEDES-BENZ	AMG CLA45	2017-2021
MERCEDES-BENZ	AMG CLS53	2019-2020
MERCEDES-BENZ	AMG CLS63	2017-2018
MERCEDES-BENZ	AMG E43	2017-2018
MERCEDES-BENZ	AMG E53	2019-2021
MERCEDES-BENZ	AMG E63	2018-2021

MAKE	MODEL	YEAR
MERCEDES-BENZ	AMG G63	2017-2020
MERCEDES-BENZ	AMG G65	2017-2018
MERCEDES-BENZ	AMG GLA35	2021
MERCEDES-BENZ	AMG GLA45	2017-2021
MERCEDES-BENZ	AMG GLB35	2021
MERCEDES-BENZ	AMG GLC43	2017-2021
MERCEDES-BENZ	AMG GLC63	2021
MERCEDES-BENZ	AMG GLE43	2017-2019
MERCEDES-BENZ	AMG GLE53	2021
MERCEDES-BENZ	AMG GLE63	2017-2021
MERCEDES-BENZ	AMG GLS63	2017-2021
MERCEDES-BENZ	AMG GT	2017-2020
MERCEDES-BENZ	AMG GT C	2018-2020
MERCEDES-BENZ	AMG GT R	2018-2020
MERCEDES-BENZ	AMG GT S	2017-2019
MERCEDES-BENZ	AMG GT43	2021
MERCEDES-BENZ	AMG GT53	2019-2021
MERCEDES-BENZ	AMG GT63	2019-2021
MERCEDES-BENZ	AMG S63	2017-2021
MERCEDES-BENZ	AMG SL63	2018-2020
MERCEDES-BENZ	AMG SL65	2017-2018
MERCEDES-BENZ	AMG SLC43	2020
MERCEDES-BENZ	B250E	2017
MERCEDES-BENZ	C300	2016-2021
MERCEDES-BENZ	C350E	2017-2020
MERCEDES-BENZ	CLA250	2016-2021
MERCEDES-BENZ	CLS450	2019-2021
MERCEDES-BENZ	CLS550	2017-2018
MERCEDES-BENZ	E300	2017-2019
MERCEDES-BENZ	E350	2020-2021
MERCEDES-BENZ	E350E	2021
MERCEDES-BENZ	E400	2017-2018
MERCEDES-BENZ	E450	2019-2021
MERCEDES-BENZ	E550	2017
MERCEDES-BENZ	G550	2017-2020
MERCEDES-BENZ	GLA250	2017-2021
MERCEDES-BENZ	GLB250	2020-2021
MERCEDES-BENZ	GLC300	2016-2021
MERCEDES-BENZ	GLC350	2018-2020
MERCEDES-BENZ	GLC63 AMG	2018-2020

MAKE	MODEL	YEAR
MERCEDES-BENZ	GLE350	2017-2021
MERCEDES-BENZ	GLE350E	2021
MERCEDES-BENZ	GLE400	2017-2019
MERCEDES-BENZ	GLE450	2020-2021
MERCEDES-BENZ	GLE550E	2017-2018
MERCEDES-BENZ	GLE580	2020
MERCEDES-BENZ	GLS450	2017-2021
MERCEDES-BENZ	GLS550	2017-2019
MERCEDES-BENZ	GLS580	2020-2021
MERCEDES-BENZ	GLS600	2021
MERCEDES-BENZ	S450	2018-2020
MERCEDES-BENZ	S550	2017
MERCEDES-BENZ	S550E	2017
MERCEDES-BENZ	S560	2018-2021
MERCEDES-BENZ	S560E	2019-2020
MERCEDES-BENZ	S600	2017
MERCEDES-BENZ	S65 AMG	2017-2019
MERCEDES-BENZ	S650	2017
MERCEDES-BENZ	SL450	2017-2020
MERCEDES-BENZ	SL550	2017-2020
MERCEDES-BENZ	SL63	2017
MERCEDES-BENZ	SLC 43 AMG	2017-2019
MERCEDES-BENZ	SLC300	2017-2020
MERCEDES-MAYBACH	S550	2017
MERCEDES-MAYBACH	S560	2018-2020
MERCEDES-MAYBACH	S600	2017
MERCEDES-MAYBACH	S650	2019-2020