



# Automotive Safety Council

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## NHTSA Recalls of Interest

November 13, 2023

### Improperly Secured Windows May Detach

Detached windows may cause a road hazard and increase the risk of a crash or injury. Improperly supported air bags can increase the risk of injury during a crash.

**NHTSA Campaign Number:** 23V741000

**Manufacturer** Mercedes-Benz USA, LLC

**Components** VISIBILITY, STRUCTURE

**Potential Number of Units Affected** 7

#### Summary

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2024 GLC 300 vehicles. The front, rear, and fixed side windows may not be properly secured and can detach. In addition, the front air bags may not be properly supported by the windshield during deployment.

#### Remedy

Dealers will inspect and replace the front, rear, and fixed side windows, as necessary, free of charge. Owner notification letters are expected to be mailed January 2, 2024. Owners may contact MBUSA customer service at 1-800-367-6372.

#### Vehicle

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MAKE	MODEL	YEAR
MERCEDES-BENZ	GLC300	2024

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# Missing Brake Inspection Gauge/FMVSS 135

Driving with worn brake pads can reduce braking ability, increasing the risk of a crash.

**NHTSA Campaign Number:** 23V732000

**Manufacturer** Mercedes-Benz USA, LLC

**Components** SERVICE BRAKES, HYDRAULIC, EQUIPMENT

**Potential Number of Units Affected** 42,742

## Summary

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2019-2020 A220, 2020 CLA250, GLB250, AMG A35, AMG CLA45, AMG CLA35, and 2021 GLA250 vehicles. The vehicles may not be equipped with an inspection gauge to check the wear of the rear brake pads. In addition, information for using this inspection gauge might not be included in the owner's manual. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 135, "Light Vehicle Brake Systems."

## Remedy

Dealers will install an inspection gauge and provide supplemental owner's manual information, free of charge. Owner notification letters are expected to be mailed December 31, 2023. Owners may contact MBUSA customer service at 1-800-367-6372.

## Vehicles

MAKE	MODEL	YEAR
MERCEDES-BENZ	A220	2019-2020
MERCEDES-BENZ	AMG A35	2020
MERCEDES-BENZ	AMG CLA35	2020
MERCEDES-BENZ	AMG CLA45	2020
MERCEDES-BENZ	CLA250	2020
MERCEDES-BENZ	GLA250	2021
MERCEDES-BENZ	GLB250	2020

## Steering Wheel May Loosen and Detach

A detached steering wheel can cause a loss of steering control and increase the risk of a crash.

**NHTSA Campaign Number:** 23V746000

**Manufacturer** Mack Trucks, Inc.

**Components** STEERING

**Potential Number of Units Affected** 74

### Summary

Mack Trucks, Inc. (Mack) is recalling certain 2024 MD trucks. The steering wheel attachment bolt may loosen and separate from the steering shaft, causing the steering wheel to detach.

### Remedy

Owners are advised not to drive their vehicles until the repair has been performed. Dealers will replace the steering wheel retention bolt, free of charge. Owner notification letters are expected to be mailed December 15, 2023. Owners may contact Mack's customer service at 1-800-866-1177. Mack's number for this recall is SC0453.

### Vehicle

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MAKE	MODEL	YEAR
MACK	MD	2024

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## Incorrect Front Driver Air Bag

An air bag that is not designed to function with the replacement steering yoke or wheel may deploy incorrectly, increasing the risk of injury during a crash.

**NHTSA Campaign Number:** 23V743000

**Manufacturer** Tesla, Inc.

**Components** STEERING, AIR BAGS

**Potential Number of Units Affected** 159

### Summary

Tesla, Inc. (Tesla) is recalling certain 2021-2023 Model S and Model X vehicles. An incorrect air bag may have been installed when the steering yoke or round steering wheel was replaced with a different style of yoke or steering wheel.

### Remedy

Tesla Service will inspect and replace the driver air bag as necessary, free of charge. Owner notification letters are expected to be mailed January 2, 2024. Owners may contact Tesla customer service at 1-877-798-3752. Tesla's number for this recall is SB-23-20-005.

## Vehicles

MAKE	MODEL	YEAR
TESLA	MODEL S	2021-2023
TESLA	MODEL X	2021-2023

## Loss of Steering Control

A loss of steering control or steering lock-up can increase the risk of a crash.

**NHTSA Campaign Number:** 23V735000

**Manufacturer** Honda (American Honda Motor Co.)

**Components** STEERING

**Potential Number of Units Affected** 519

### Summary

Honda (American Honda Motor Co.) is recalling certain 2023-2024 Pilot vehicles. Due to a manufacturing error, the gear box assembly may contain a loose ball bearing, which can result in a loss of steering control or steering lock-up.

### Remedy

Dealers will replace the electric power steering rack, free of charge. Owner notification letters are expected to be mailed December 18, 2023. Owners may contact Honda customer service at 1-888-234-2138. Honda's number for this recall is FFX.

## Vehicle

MAKE	MODEL	YEAR
HONDA	PILOT	2023-2024

## Sunroof May Close Unexpectedly/FMVSS 118

A sunroof that closes unexpectedly can increase the risk of injury.

**NHTSA Campaign Number:** 23V733000

**Manufacturer** Mercedes-Benz USA, LLC

**Components** VISIBILITY

**Potential Number of Units Affected** 8

**Summary**

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2020 GLS580 vehicles. Due to a software error, the sunroof may close unexpectedly when the "car wash mode" is activated. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 118, "Power-operated Window Systems."

**Remedy**

Dealers will update the sunroof control unit software, free of charge. Owner notification letters are expected to be mailed December 31, 2023. Owners may contact MBUSA customer service at 1-800-367-6372.

**Vehicle**

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MAKE	MODEL	YEAR
MERCEDES-BENZ	GLS580	2020

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