



Automotive Safety Council

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NHTSA Recalls of Interest

December 26, 2023

Doors Can Be Unlocked During a Crash/FMVSS 214

An unlocked door may unlatch and open during a crash, increasing the risk of injury.

NHTSA Campaign Number: 23V862000

Manufacturer Tesla, Inc.

Components LATCHES/LOCKS/LINKAGES, ELECTRICAL SYSTEM

Potential Number of Units Affected 120,423

Summary

Tesla, Inc. (Tesla) is recalling certain 2021-2023 Model S and X vehicles. The cabin doors can be unlocked during a crash. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 214, "Side Impact Protection."

Remedy

Tesla has released an over-the-air (OTA) software update, free of charge. Owner notification letters are expected to be mailed February 17, 2024. Owners may contact Tesla customer service at 1-877-798-3752. Tesla's number for this recall is SB-23-00-009.

Vehicles

MAKE	MODEL	YEAR
TESLA	MODEL S	2022-2023

MAKE	MODEL	YEAR
TESLA	MODEL X	2022-2023

Fuel Pump May Fail

Fuel pump failure can cause an engine stall while driving, increasing the risk of a crash.

NHTSA Campaign Number: 23V858000

Manufacturer Honda (American Honda Motor Co.)

Components FUEL SYSTEM, GASOLINE

Potential Number of Units Affected 2,539,902

Summary

Honda (American Honda Motor Co.) is recalling certain 2018-2020 Honda Accord, Civic Coupe, Civic Sedan, Civic Hatchback, Civic Type R, CR-V, HR-V, Ridgeline, Odyssey, Acura ILX, MDX, MDX Hybrid, RDX, RLX, TLX, 2019-2020 Honda Insight, Passport, 2020 Honda CR-V Hybrid, 2018-2019 Honda Clarity PHEV, Fit, and 2017-2020 Honda Accord Hybrid, Pilot, Acura NSX vehicles. The fuel pump inside the fuel tank may fail.

Remedy

Dealers will replace the fuel pump module, free of charge. Owner notification letters are expected to be mailed February 5, 2024. Owners may contact Honda customer service at 1-888-234-2138. Honda's numbers for this recall are KGC and KGD. This recall is an expansion of NHTSA recall numbers 21V-215 and 20V-314.

Vehicles

MAKE	MODEL	YEAR
ACURA	ILX	2018-2020
ACURA	MDX	2018-2020
ACURA	MDX HYBRID	2018-2020
ACURA	NSX	2017-2020

MAKE	MODEL	YEAR
ACURA	RDX	2018-2020
ACURA	RLX	2018-2020
ACURA	TLX	2018-2020
HONDA	ACCORD	2018-2020
HONDA	ACCORD HYBRID	2017-2020
HONDA	CIVIC	2018-2020
HONDA	CIVIC TYPE-R	2018-2020
HONDA	CLARITY PLUG-IN HYBRID	2018-2019
HONDA	CR-V	2018-2020
HONDA	CR-V HYBRID	2020
HONDA	FIT	2018-2019
HONDA	HR-V	2018-2020
HONDA	INSIGHT	2019-2020
HONDA	ODYSSEY	2018-2020

MAKE	MODEL	YEAR
HONDA	PASSPORT	2019-2020
HONDA	PILOT	2017-2020
HONDA	RIDGELINE	2018-2020

Roof Panel May Detach From Vehicle

A detached roof panel can become a road hazard, increasing the risk of a crash.

NHTSA Campaign Number: 23V854000

Manufacturer Mercedes-Benz USA, LLC

Components STRUCTURE

Potential Number of Units Affected 2,976

Summary

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2014-2020 C-Class, CLA, GLA, S-Class, GLC, and GLE vehicles. Please refer to MBUSA's recall report for specific vehicle details. The front roof panel located between the windshield and the panoramic sunroof may not have been bonded correctly to the vehicle during a prior repair, allowing the front panel to detach from the vehicle.

Remedy

Dealers will replace the front panel, free of charge. Owner notification letters are expected to be mailed February 13, 2023. Owners may contact MBUSA customer service at 1-800-367-6372. This recall is an expansion of NHTSA recall number 21V-197.

Vehicles

MAKE	MODEL	YEAR
MERCEDES-BENZ	AMG C43	2017-2020
MERCEDES-BENZ	AMG C63	2015-2020

MAKE	MODEL	YEAR
MERCEDES-BENZ	AMG CLA45	2014-2018
MERCEDES-BENZ	AMG GLA45	2015
MERCEDES-BENZ	AMG GLC43	2017-2019
MERCEDES-BENZ	AMG GLC63	2019
MERCEDES-BENZ	AMG GLE43	2017-2019
MERCEDES-BENZ	AMG GLE63	2017-2019
MERCEDES-BENZ	AMG S63	2014-2016
MERCEDES-BENZ	AMG S65	2015
MERCEDES-BENZ	C300	2015-2020
MERCEDES-BENZ	C350E	2016-2018
MERCEDES-BENZ	C400	2015
MERCEDES-BENZ	C450	2016
MERCEDES-BENZ	CLA250	2014-2019
MERCEDES-BENZ	GLA250	2015-2019

MAKE	MODEL	YEAR
MERCEDES-BENZ	GLC300	2016-2020
MERCEDES-BENZ	GLC350E	2018-2019
MERCEDES-BENZ	GLE450	2016
MERCEDES-BENZ	S550	2014-2017
MERCEDES-BENZ	S550E	2015
MERCEDES-BENZ	S600	2015-2016
MERCEDES-MAYBACH	S560	2018-2020

Incorrectly Installed Passenger Backrest May Break

A broken passenger backrest may result in the passenger falling off the motorcycle, increasing the risk of injury.

NHTSA Campaign Number: 23V820000

Manufacturer Ducati North America

Components SEATS

Potential Number of Units Affected 2,906

Summary

Ducati North America (Ducati) is recalling certain 2016-2023 XDiavel S and XDiavel STD motorcycles. The passenger backrest may break if it is installed incorrectly or used incorrectly by the passenger.

Remedy

Dealers will inspect the passenger backrest installation, tighten the screws as necessary, and also apply a warning sticker on the component, free of charge. Owner notification letters are expected to be mailed January 9, 2024. Owners may contact Ducati customer service at 1-888-391-5446. Ducati's number for this recall is SRV-RCL-23-005.

Vehicles

MAKE	MODEL	YEAR
DUCATI	XDIAVEL S	2016-2023
DUCATI	XDIAVEL STD	2016-2023

Missing Rearview Camera System/FMVSS 500 & 111

The absence of a rearview camera system reduces the driver's rear visibility, increasing the risk of a crash.

NHTSA Campaign Number: 23V831000

Manufacturer PILOT CAR EV INC.

Components BACK OVER PREVENTION

Potential Number of Units Affected 265

Summary

Pilotcar EV INC (Pilotcar) is recalling certain 2021-2023 PC-2, PC-4, and PC-6 vehicles. The rearview camera and monitor were not installed. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 111, "Rear Visibility" and 500, "Low Speed Vehicles."

Remedy

Dealers will install a rearview camera and monitor, free of charge. Owner notification letters are expected to be mailed December 22, 2023. Owners may contact Pilotcar customer service at 1-239-243-8023. Pilotcar's number for this recall is PC-2023-02.

Vehicles

MAKE	MODEL	YEAR
PILOT CAR	PC-2	2021-2023
PILOT CAR	PC-4	2021-2023
PILOT CAR	PC-6	2021-2023

No Pedestrian Warning Sound System/FMVSS 500, 141

A vehicle that does not make warning sounds cannot alert pedestrians to the approaching vehicle, increasing the risk of a crash.

NHTSA Campaign Number: 23V832000

Manufacturer PILOT CAR EV INC.

Components BACK OVER PREVENTION

Potential Number of Units Affected 265

Summary

The Pilotcar EV INC (Pilotcar) is recalling certain 2021-2023 PC-2, PC-4, and PC-6 low speed electric vehicles. The pedestrian warning sound system was not installed. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 141, "Minimum Sound Requirements for Hybrid and Electric Vehicles" and 500, "Low Speed Vehicles."

Remedy

Pilotcar will install a pedestrian warning sound system with a digital sound generator, amplifier, and two speakers, free of charge. Owner notification letters are expected to be mailed December 22, 2023. Owners may contact Pilotcar customer service at 1-239-243-8023. Pilotcar's number for this recall is PC-2023-03.

Vehicles

MAKE	MODEL	YEAR
PILOT CAR	PC-2	2021-2023
PILOT CAR	PC-4	2021-2023
PILOT CAR	PC-6	2021-2023

Fire Risk after Seat Belt Pretensioner Deployment

A fire increases the risk of injury.

NHTSA Campaign Number: 23V845000

Manufacturer General Motors, LLC

Components STRUCTURE, SEAT BELTS

Potential Number of Units Affected 6,746

Summary

General Motors, LLC (GM) is recalling certain 2017-2023 Chevrolet Bolt EV vehicles. This recall includes certain vehicles previously repaired incorrectly under NHTSA recall number 22V-930. After a crash with seat belt pretensioner deployment, the pretensioner exhaust may ignite carpet fibers near the B-pillar, causing a fire.

Remedy

Dealers will inspect both front seat belt pretensioners and, if necessary, install metal foil at the carpet near the pretensioner exhaust. Certain vehicles will also need a pretensioner cover installed. Repairs will be performed free of charge. Owner notification letters are expected to be mailed January 29, 2024. These vehicles were previously recalled for this same issue under recall number 22V-930 and will need to have the new remedy performed. Owners may contact GM EV Concierge at 1-833-EVCHEVY (1-833-382-4389) (TTY 711 / 1-800-833-2438) or Customer Service at 1-800-222-1020. GM's number for this recall is N232421970.

Vehicle

MAKE	MODEL	YEAR
CHEVROLET	BOLT EV	2017-2023

Power Outlet May Cause Charging Cable to Overheat

An overheated outlet or charging cable can increase the risk of a fire.

NHTSA Campaign Number: 23V842000

Manufacturer Volkswagen Group of America, Inc.

Components ELECTRICAL SYSTEM

Potential Number of Units Affected 93,196

Summary

Volkswagen Group of America, Inc. (Audi) is recalling certain 2022-2024 RS e-tron GT, e-tron GT, Q4 e-tron Sportback, Q4 e-tron, 2020-2021 Audi A8, 2019-2024 e-tron Quattro, 2020-2024 e-tron Sportback Quattro, Q5, and 2021-2022 A7 vehicles. When using the industrial 220V/240V plug at the 100% charge setting, some home power outlets may be incapable of handling the electrical current required to utilize the compact charging system, causing the outlet or charging cable to overheat.

Remedy

Owners are advised not to use the 220V/240V compact/portable charging cable and only use the 110V home charging cable or public charging stations. Dealers will supply a new 220V/240V compact/portable charging cable with an incorporated temperature sensor, free of charge. Interim owner notification letters explaining the safety risk are expected to be mailed February 9, 2024. A second notice will be sent once remedy parts become available, anticipated mid-2024. Owners may contact Audi customer service at 1-800-253-2834. Audi's numbers for this recall are 93U6 and 93U8.

Vehicles

MAKE	MODEL	YEAR
AUDI	A7	2021-2022
AUDI	A8	2020-2021
AUDI	E-TRON	2019-2024
AUDI	E-TRON GT	2022-2024
AUDI	Q4 E-TRON	2022-2024
AUDI	Q5	2020-2024
AUDI	RS E-TRON GT	2022-2024

Power Outlet May Cause Charging Cable to Overheat

An overheated outlet or charging cable can increase the risk of a fire.

NHTSA Campaign Number: 23V841000

Manufacturer Porsche Cars North America, Inc.

Components ELECTRICAL SYSTEM

Potential Number of Units Affected 41,345

Summary

Porsche Cars North America, Inc. (Porsche) is recalling various models and model years. Please see the recall report for a list of the included vehicles. When using the industrial 220V/240V plug at the 100% charge setting, some home power outlets may be incapable of handling the electrical current required to utilize the compact charging system, causing the outlet or charging cable to overheat.

Remedy

Owners are advised not to use the 220V/240V compact/portable charging cable and only use the 110V home charging cable or public charging stations. Dealers will supply a new 220V/240V compact/portable charging cable with an incorporated temperature sensor, free of charge. Interim owner notification letters explaining

the safety risk are expected to be mailed February 9, 2024. A second notice will be sent once remedy parts become available, anticipated mid-2024. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is APB6.

Vehicles

MAKE	MODEL	YEAR
PORSCHE	CAYENNE E-HYBRID	2019-2024
PORSCHE	CAYENNE TURBO E-HYBRID	2024
PORSCHE	CAYENNE TURBO S E-HYBRID	2020-2023
PORSCHE	PANAMERA 4 E-HYBRID	2021-2023
PORSCHE	PANAMERA 4S E-HYBRID	2021-2023
PORSCHE	PANAMERA TURBO S E-HYBRID	2021-2023
PORSCHE	TAYCAN	2021-2024
PORSCHE	TAYCAN 4 CROSS TURISMO	2022-2024
PORSCHE	TAYCAN 4S	2020-2024
PORSCHE	TAYCAN 4S CROSS TURISMO	2021-2024
PORSCHE	TAYCAN GTS	2022-2024
PORSCHE	TAYCAN GTS SPORT TURISMO	2022-2024
PORSCHE	TAYCAN TURBO	2020-2024

MAKE	MODEL	YEAR
PORSCHE	TAYCAN TURBO CROSS TURISM	2021-2024
PORSCHE	TAYCAN TURBO S	2020-2024
PORSCHE	TAYCAN TURBO S CROSS TURI	2021-2024

High Voltage Battery May Short Circuit

A short circuit in the battery increases the risk of a fire.

NHTSA Campaign Number: 23V840000
Manufacturer Porsche Cars North America, Inc.
Components ELECTRICAL SYSTEM
Potential Number of Units Affected 205

Summary

Porsche Cars North America, Inc. (Porsche) is recalling certain 2021-2023 Porsche Taycan, 2021-2022 Taycan 4S, Taycan Turbo S, Taycan Turbo, Taycan 4 Cross Turismo, Taycan 4S Cross Turismo, Taycan Turbo Cross Turismo, 2022 Taycan GTS, and Taycan GTS Sport Turismo vehicles. The high-voltage battery may experience a short circuit within the battery modules.

Remedy

Dealers will inspect and repair the high-voltage battery by replacing modules as necessary, free of charge. Owner notification letters are expected to be mailed February 9, 2024. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is APB5.

Vehicles

MAKE	MODEL	YEAR
PORSCHE	TAYCAN	2021-2023
PORSCHE	TAYCAN 4 CROSS TURISMO	2021-2022

MAKE	MODEL	YEAR
PORSCHE	TAYCAN 4S	2021-2022
PORSCHE	TAYCAN 4S CROSS TURISMO	2021-2022
PORSCHE	TAYCAN GTS	2022
PORSCHE	TAYCAN GTS SPORT TURISMO	2022
PORSCHE	TAYCAN TURBO	2021-2022
PORSCHE	TAYCAN TURBO CROSS TURISM	2021
PORSCHE	TAYCAN TURBO S	2021-2022
PORSCHE	TAYCAN TURBO S CROSS TURI	2022

Loss of Steering Control from Unsecured Strut Bolt

A loss of steering control can increase the risk of a crash.

NHTSA Campaign Number: 23V849000

Manufacturer Daimler Vans USA, LLC

Components SUSPENSION

Potential Number of Units Affected 33

Summary

Daimler Vans USA, LLC (DVUSA) is recalling certain 2023 Mercedes-Benz Sprinter vehicles. The front left suspension strut bolt may not be secured properly, which can result in a loss of steering control.

Remedy

Dealers will inspect the front left suspension strut bolt connection and repair the body contact surface as necessary, free of charge. Owner notification letters are expected to be mailed February 9, 2024. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3FEDDOR.

Vehicles

MAKE	MODEL	YEAR
MERCEDES-BENZ	SPRINTER 1500	2023
MERCEDES-BENZ	SPRINTER 2500	2023
MERCEDES-BENZ	SPRINTER 3500	2023
MERCEDES-BENZ	SPRINTER 4500	2023